Lasticks Aerospace, Inc.
PRECISION MACHINING

Customer Satisfaction Survey

In order to assist Lasticks Aerospace in reaching our continuous improvement goals, please answer the following questions regarding our products and services. Please use the provided comment fields to explain the exact areas you would like to see improvement.

Completed by _____ Date _____

Company name _____

1= Poor
2= Average
3= Above Average
4= Exceeds Expectations
N/A= Not Applicable

Quality Performance

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ N/A

Comments _____

Delivery

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ N/A

Comments _____

Responsiveness

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ N/A

Comments _____

Company Comparison

How would you compare Lasticks Aerospace to our competitors?

☐ Needs improvement ☐ Equal to ☐ Above average ☐ Superior to

Comments _____

Thank you,

WE THANK YOU FOR YOUR VALUABLE FEEDBACK.PLEASE RETURN COMPLETED FORM TO THE Q.A. MANAGER'S E-MAIL ADDRESS BELOW.

Gaston De Biassi
Quality Assurance Manager
Email: gaston.debiassi@lasticksaero.com